

## How can I retrieve my Username?

A Username can be retrieved online by selecting **Login** at the top of the Home page which will take you to the general login page.

On that page you will see the standard Login boxes to complete - to the right of these boxes you will see '**Member Login Support**' and underneath this is a link entitled '**Forgot Username?**'.

Please be aware that you will need to have your membership and/or contract reference numbers handy as these are required to verify your identity.

Please enter your first and last name, either your Membership\* or Contract\* number and telephone number (this needs to be the primary telephone number registered to your membership) OR name, zip/postcode (no spaces).

By selecting **Submit** your username will be displayed on the screen along with a box for you to enter your Password.

\* The '?' showing at the side of these boxes will explain where you can locate these reference numbers.

Diamond Resorts International® FAQ

<https://faq.diamondresorts.com/Knowledgebase/How-can-I-retrieve-my-Username>