

I cannot retrieve my Username and Password even though I have registered. Can these be changed?

Yes. Please select Register which is located at the top right hand corner of the page. You will be prompted to complete the form with your name, Membership number or Contract number, followed by your Zip/Postal code or Phone number. The final step of this process will require you to specify your new Username, Password and current e-mail address as they are listed on your account.

Login details can also be changed from within the Preferences area of the website if you have already logged in.

Diamond Resorts International® FAQ

<https://faq.diamondresorts.com/Knowledgebase/I-cannot-retrieve-my-Username-and-Password-even-thou>